

QUALITY POLICY STATEMENT

J. Coffey Construction Ltd. aims to afford a service that meets its client's needs & expectations, providing a defect free installation of product to its customers, on time and within budget.

The Organisation operates a Quality Management System that has gained UKAS Accredited ISO 9001:2015 certification.

The management has a continuing clear commitment to:

- Continually develop & improve the effectiveness of the Quality Management System.
- Work with suppliers and customers to establish and maintain the highest quality standards
- The enhancement of customer satisfaction.
- Determine 'Interested Parties' that are affected by the Organisation's operation and understand and meet their needs & expectations.
- Determine the needs & expectations of Interested Parties that will become part of the Organisation's 'Compliance Obligations' and fulfil the aim of achieving customer satisfaction.
- Communicate throughout the Organisation the importance of meeting customer needs & expectations and all relevant statutory, regulatory & compliance obligation requirements.
- Establish the Quality Policy and its objectives.
- Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the continuing effectiveness of the Quality Management System within the Integrated Management System.
- Ensure the availability of resources so that inputs meet the intended outputs.

The structure of the Quality Management System is defined in the IMS Manual.

Appropriate personnel are briefed on the requirements of the Quality Policy and abide with the contents of the Quality Manual.

- The Organisation complies with all relevant statutory, regulatory & compliance obligation requirements.
- The Organisation constantly monitors its quality performance and implements improvements when appropriate.
- The Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff. Copies of the minutes of Management Reviews or extracts thereof are provided to appropriate members of staff as a means of communicating the effectiveness of the Quality Management System.

This policy statement applies to all employees and other personnel engaged in J Coffey Construction operations:

Signed: *Eddie Barrett* (Original Signed)

Date: 12/01/2024

Eddie Barrett

Group Managing Director

On behalf of J. Coffey Construction

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